Clarify the goal of your conversations	Identify diverse perspectives on the issue—especially from people whose lived experiences may not fit the "dominant narrative." Understand how people see the issues, including the language people use to describe their perspectives. What is your time frame? Short-term insights or longer-term buy-in? Goals should drive methods. Sources: EverydayDemocracy.org, Community Toolbox
2 Cultivate relationships with existing networks and groups	By establishing ongoing relationships existing groups, you can expand your network of available "participants." It's important to communicate with them often. Check in. Listen. Establish trust. Then, when you need diverse perspectives on an issue, you can ask for "just-in-time" participation. Youth can be particularly helpful. Existing networks/groups: Employers, churches, youth groups, civic groups, parents' groups, local nonprofit organizations, teachers' groups, book clubs
3 Offer data on the issue	Data can offer a valuable view into the issue, especially if you can 1) use data to frame the issue or 2) report early successes. Data can include local demographics, economic and employment trends, housing data from comparable or neighboring communities, case studies on successful housing initiatives, and attitudinal data Sources: Public Health, Planning Entities, MADREP, State, City/Town/Village, Urban Institute (urban.org)
4 Offer insights to those who participate, to others	People engage in civic dialogue for a variety of reasons. Two major reasons for participation are 1) learning, and 2) relationships. Enlist a volunteer to capture the insights gathered during the dialogue, and provide a summary of those insights to those who attended. Share the insights with those who could not attend, and use the data to identify where you might fill gaps in gathering perspectives. Depending on the group and issue, social media is one way to promote ongoing connection.

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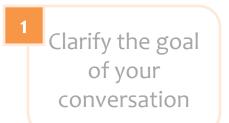




Long-term support

Short term feedback





Cultivate relationships with existing networks and groups

2



